



UF COMPUTING HELP DESK

Student Services

- Email, GatorLink Help
- Troubleshooting Support for Technical Issues
- Wi-Fi Support
- VPN
- e-Learning
- Accessing UF Systems
- GatorCloud Services
- Mobile, B/W, Color, and Poster Printing
- Discounted Software

Online Resources

UF's e-Learning homepage:
elearning.ufl.edu

Stay up-to-date on new services
and campus IT updates:
[@GoGatorsUFIT](https://twitter.com/GoGatorsUFIT)

Students who live on campus can text
or call for internet support:
[352-392-2465](tel:352-392-2465)

Hub Walk-In Hours

Mon. – Thurs. 7:30 a.m. to 10 p.m.

Fri. 7:30 a.m. to 5 p.m.

Sat. – Sun. 12 p.m. to 6 p.m.

Phone and Email Available 24/7

**Closed on home football Saturdays
and holidays.**

ONE.UF

ONE.UF is your one-stop-shop for self-service functionalities. The newest services, Degree Audit and Unofficial Transcript, allow students to easily access academic information from any device.

- Transcripts
- Final Grades
- Holds
- Registration/Course Schedule
- Degree Audit
- Financial Aid/Services



“The Help Desk proves itself time and time again to be one of my most valuable resources on campus. They are constantly accessible and supportive.”

– Erin Ford

Graduate Student,
Warrington College
of Business

Software

Deeply discounted software is available through the Help Desk. Students can avoid paying hundreds of dollars for software packages like AMOS, SPSS, and SAS.

helpdesk.ufl.edu/software-services

GatorCloud and Free Office 365

Need help using your GatorCloud email? The Help Desk staff can show you how to maximize OneDrive use and your 1TB of storage.

Through GatorCloud, students can also download FREE copies of Microsoft Office 365 for use on all devices. The Office Web Apps include the full Office suite.

it.ufl.edu/gatorcloud

UFApps

UFApps lets you use 130+ applications for FREE. Use 24/7 on any device, at anytime, anywhere you have an internet connection. The 24/7 service includes software like MatLab, Excel, SAS, and ArcGIS.

info.apps.ufl.edu

Labs and Learning Spaces

Visit any of UFIT’s computer labs to access printing, plotters, and free software programs. There’s a lab or a learning space convenient to you.

labs.at.ufl.edu

Training

Stuck on an assignment, or want to learn something new? UFIT provides 24/7 lynda.com access for FREE. Log in to access more than 5,000 training videos on topics from statistical programs and desktop publishing suites to photography, movie making, and more.

UFIT also offers in-person training options on a variety of topics. Learn more:

training.it.ufl.edu

Contact Information

Phone 352-392-4357[HELP]

Email helpdesk@ufl.edu

Submit a Ticket my.it.ufl.edu

Walk-In HUB 132