

UF COMPUTING HELP DESK

Contact

Phone	352-392-4357 [HELP]
Email	helpdesk@ufl.edu
Submit a Ticket	my.it.ufl.edu
Walk-In	HUB 132

UFApps

UFApps lets you use 70+ applications for FREE, from any device, at anytime, anywhere you have an Internet connection.

The 24/7 service includes software like Matlab and SPSS:

INFO.APPS.UFL.EDU

Students can also purchase deeply discounted access to the Adobe suite through the Adobe@UFApps service.

Learn more at the Help Desk.

Student Services

- » Email, GatorLink Help
- » Troubleshooting Issues
 - » e-Learning
 - » Accessing UF Systems
 - » GatorCloud Services
- » Mobile, B/W, Color, and Poster Printing
- » Discounted Software

HOW CAN WE HELP YOU?



HUB Walk-in Hours

Monday-Thursday	7:30 a.m.	-	10:00 p.m.
Friday	7:30 a.m.	-	5:00 p.m.
Weekends	12:00 p.m.	-	6:00 p.m.

(Closed on home football Saturdays and holidays)

PHONE AND EMAIL AVAILABLE 24/7

Labs and Learning Spaces

Visit any of UFIT's computer labs to access 70+ software programs, including AutoCad, the Adobe suite, and PythonShell.

There's a lab or a learning space convenient to you:

LABS.AT.UFL.EDU



ONE.UF

ONE.UF is students' one-stop shop for these self-service applications:

- » Transcripts
- » Final Grades
- » Holds
- » Degree Audit
- » Financial Aid/Services

ONE.UF.EDU

Training

Stuck on an assignment, or want to learn something new? Log in to lynda.com. With FREE access to nearly 5,000 courses, get the extra boost you need outside of class while improving your skill set. Video training available 24/7 includes software like statistical programs and desktop publishing suites, photography, movie making, and more. UFIT provides lynda.com for free @ UF: training.it.ufl.edu

UFIT also offers in-person training options on a variety of topics. Learn more:

TRAINING.IT.UFL.EDU

Software

Deeply discounted software is available through the Help Desk. Students can avoid paying hundreds of dollars for the Adobe Creative Cloud, AMOS, SPSS, and SAS software packages:

HELPDESK.UFL.EDU/ SOFTWARE-SERVICES

GatorCloud and Free Microsoft Office 365

IT'S ALL IN THE CLOUD:

Need help using your GatorCloud Email? The Help Desk staff can show you how to maximize the 50 GB of storage you get, along with OneDrive. Through GatorCloud, students can also download FREE copies of Microsoft Office 365 for use on all devices. The Office Web Apps include the entire Office Suite along with new services being added this year:

IT.UFL.EDU/GATORCLOUD

Online Resources

- elearning.ufl.edu** - UF's e-Learning homepage
- student.ufl.edu** - Self-service site for registration, transcripts, financial aid
- @GoGatorsUFIT** - Stay up-to-date on new services and campus IT updates
- dhnet.ufl.edu** - Internet support for students who live on campus

