

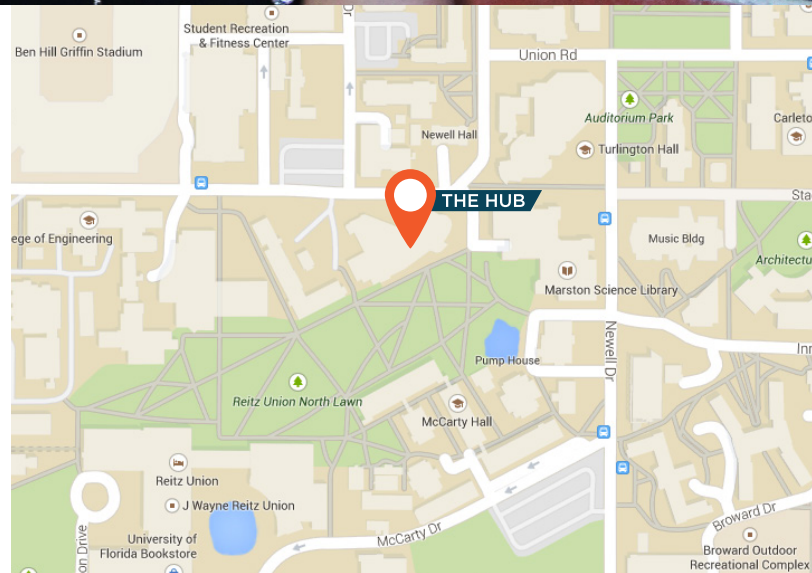
“How Can We Help You?”



HELP DESK STUDENT SERVICES

- Email and GatorLink Help
- Support for Accessing UF Systems
- Software Sales and Support
- Laptop Diagnostic Services
- Mobile Device Support
- Mobile, B/W, Color, and Poster Printing

Visit the Help Desk's Self-Help Resources page for connectivity instructions, email setup, student computing requirements, and more:
helpdesk.ufl.edu/self-help/



Contact

Phone	352-392-4357 [HELP]
Email	helpdesk@ufl.edu
Submit a Ticket	my.it.ufl.edu/
Walk-In	HUB 132

HUB Walk-in Hours

Monday-Thursday	7:30 a.m. – 10:00 p.m.
Friday	7:30 a.m. – 5:00 p.m.
Weekends	12:00 p.m. – 6:00 p.m.

(Closed on home football Saturdays and holidays)

Phone and Email Available 24/7



GATORCLOUD SERVICES

UFIT's GatorCloud services provide cloud storage, instant messaging, and more:

- Exchange Email - provides 50GB of mailbox storage
- OneDrive @ UF - offers 1TB of file storage in the cloud
- Office Web Apps - access the Office Suite on the web

Free Microsoft Office 365 Downloads

Students can download Office 365 for their personal computers, tablets, and smartphones at no charge!

- Five free downloads for desktops and laptops
- Five free downloads for tablets
- Unlimited copies for Android and iPhone

it.ufl.edu/gatorcloud



DISCOUNTED SOFTWARE

Through the Adobe CC Discounted for Students program, students can subscribe to Adobe Creative Cloud at over 40% off the normal price. Statistical software, such as AMOS, SPSS, and SAS, are also available at discounted rates.

helpdesk.ufl.edu/software-services/

LABS ON CAMPUS AND ONLINE



Visit any of the six computer labs located on campus for access to software like Adobe, AutoCad, and Office. Check out hours and services available at each lab here:

labs.at.ufl.edu



UFApps provides access to software applications from your desktop or mobile device—anywhere at any time. Over 30 software programs are available, such as AutoDesk, Matlab, and SPSS. Students can also purchase access to Adobe programs through the Adobe@UFApps service.

info.apps.ufl.edu

FREE TRAINING RESOURCES



Students have 24/7 access to more than 3,000 free lynda.com courses available online. Course topics include software tutorials, photography and video tips, and business skills. UFIT also provides in-person basic and advanced training workshops for a variety of software programs.

it.ufl.edu/training

SERVICES & RESOURCES



lss.at.ufl.edu

Log in to e-Learning



isis.ufl.edu

Online services for registration, transcripts, financial aid



alerts.it.ufl.edu

Emergency updates and scheduled maintenance



dhnet.ufl.edu

Living on campus? DHNet@Home Support is available to help you connect and stay connected to the Internet!



news.it.ufl.edu

The latest UFIT news and services



facebook.com/GoGators.UFIT



[@GoGatorsUFIT](https://twitter.com/GoGatorsUFIT)



youtube.com/user/GoGatorsUFIT



instagram.com/gogators_ufit