Rubrik

Backup and Restore Help

Overview

All hosted VMs have a default backup job defined to run every day and retain the backup for 7 days. This retention period cannot be changed, but additional backups can be manually initiated and these backups will also be retained for 7 days.

1. In the UF Hosting application, navigate to Deployments.

2. Type in the search field to narrow the list of results. You may need to click the "filter" icon ( ) to open the filtering sidebar to show resources of additional business groups or owners.

3. On the right side of the row containing the VM, click the "Actions" drop-down menu and select the desired action.

On-Demand Backup

An On-Demand Backup is a snapshot that is retained for the retention period defined by the backup job.

1. From the Action menu, select On-Demand Backup.
2. Click the Submit button.

Recover a VM

The Recover VM process first makes a VM backup before performing the restore.

1. From the Action menu, select Recover VM.

2. Choose a Recovery Point from the list of available snapshots.

3. Click the Submit button.

Recover a VM File or Folder

You can perform a file/folder search, and recover the file or folder to the virtual machine. The Recover VM File process first makes a VM backup before performing the restore.

1. From the Action menu, select Recover VM File.

2. Enter a string to search for a file or folder.

3. Select the file or folder to be recovered.

4. Select the version (backup date/time) of the file or folder to be recovered. "8 Copies" shown in the screenshot below indicates the file to be recovered is the same in all eight backups that exist.

5. Selecting "Yes" to overwrite will replace the original file or folder with the backup's version. Selecting "No" will require an Alternate Restore Path.

6. Enter credentials with access to the guest OS and the file or folder be recovered.

7. Click the Submit button.