Resources

Security Alerts

Check frequently for updates on cyber scams and viruses.

- https://alerts.it.ufl.edu/

UF Computing Help Desk

Your resource for account login issues, mobile device consultation, and any other help you need with the technology environment at UF.

- 352-392-HELP(4357)
- helpdesk@ufl.edu
- http://helpdesk.ufl.edu

Report an Incident

If you witness a situation where data is at risk, report the incident to your supervisor and to the Information Security team.

- https://security.ufl.edu/report-an-incident

Contact The Information Security Office

Open a Support Ticket:

- https://request.it.ufl.edu

Email:

- security@ufl.edu

Phone:

- 352-273-1344

Website:

- https://security.ufl.edu

UF Information Security Office
Campus PO Box 112099
Gainesville, FL 32611-2099

The Foundation for The Gator Nation

An Equal Opportunity Institution

Information Security Office

IT SECURITY IS YOU!

Employee Guide

UF UNIVERSITY of FLORIDA
Information Technology

Congratulations on joining The Gator Nation! The UF Information Security Office protects university data and personal information from threats, both internal and external to the university. Some of the most common cybersecurity issues are listed below.

Phishing

Phishing is when someone tries, via email, text, or phone call, to get you to reveal your personal information by pretending to be a trustworthy company, brand, or university. If you think an email may be suspicious, don't click!

- https://security.ufl.edu/email

Passwords

Your security is only as good as your password.
Never give out your GatorLink or other system password.
UFIT will never ask for your password!

- https://security.ufl.edu/data

Virus Protection

Millions of viruses circulate on the Internet via emails, malicious websites, and instant messages. Don't let important data get corrupted by a computer virus—install a UF-approved anti-virus program.

- https://security.ufl.edu/protect-yourself

Remote Access to Resources (VPN)

UF's VPN service allows faculty and staff to securely "tunnel" into campus networks and access services, just as if they were actually on campus.

- vpn.ufl.edu

For the Health Science Center:

- vpn.health.ufl.edu

Want to learn more?

The Cyber Self-Defense Class is designed to get participants thinking about how to protect their personal and work computers at home, in the office, and while traveling.

- To register, sign on to: https://my.ufl.edu

Then navigate to: My Self Service > Training & Development > Request Training Enrollment.

Policies

Federal and state laws address how confidential information must be handled.

FERPA

The 1974 Family Educational Rights and Privacy Act (FERPA), also known as the Buckley Amendment, protects the privacy of a student's educational record.

- http://www.registrar.ufl.edu/ferpa.html

HIPAA

The Health Insurance Portability and Accountability Act (HIPAA) was passed to improve the privacy of protected health information.

- http://privacy.health.ufl.edu/about/overview.shtml

FERPA or HIPAA training classes are required for those who work with student records or healthcare information.

Courses are available through HR's Compliance Training:

- http://hr.ufl.edu/learn-grow/job-requirements/compliance-training/

UF policies governing computing and handling of data:

- http://www.it.ufl.edu/policies

Acceptable Use Policy

The Acceptable Use Policy (AUP) applies to all faculty, staff, students, and members of the UF community who utilize UF's computing resources.

Mobile Computing and Storage Devices Policy & Standard

This policy requires storage encryption for all laptops, computers, smartphones, tablets, and USB thumb drives that connect to UF networks and/or store restricted data.

Data Classification Policy & Standard

The Data Classification Policy applies to all data or information created, collected, stored, or processed at UF, in both electronic and non-electronic formats.